

## GETTING YOUR NEW WEBSITE LIVE

# You don't have a web address yet

Your new website is ready. To put it online it needs an address, like [yourbusiness.com.au](#). You buy and own the address; we do the technical part.

Prepared for \_\_\_\_\_

~30 min

- ✓ Set aside about half an hour
- ✓ Have your email inbox open
- ✓ Keep your phone handy for codes
- ✓ Have your ABN ready

## What you do

- Buy your web address at VentrIP (about \$10)
- Confirm the emails and codes they send
- Give JP access so we can connect it
- Turn on auto-renew

## What we do

- Suggest the best address for your business
- Connect it to your new website
- Test everything on phones and computers
- Tell you the moment it's live

## Your steps

1

### Pick your web address

We'll suggest one, usually your business name, e.g. [yourbusiness.com.au](#). Short and easy to say on the phone is best.

2

### Buy it at VentrIP

Go to [ventraip.com.au](#), search for your address and add the **.com.au** to your cart. One year is fine. Create an account, and register it in your **business name with your ABN** (a .com.au needs an ABN).

**Price:** about \$10 for the first year, then about \$23 a year (Sept 2026). **Skip the extras:** you don't need their hosting, email or website builder.

3

### Confirm your details

VentrIP will email you (and sometimes text a code) to confirm your details and your ABN. Click the links as soon as they arrive; some expire.

#### 4 Give JP access (no password needed)

In VentraIP's control panel go to [your name \(top right\) > My Profile > Additional Users > Add New User](#) and enter [jp@igetresults.com.au](mailto:jp@igetresults.com.au).

The invite expires after 72 hours, so text JP when you've sent it. You never need to share your password.

#### 5 Turn on auto-renew

In VentraIP, switch on **auto-renew** for your address so it never runs out.

#### 6 Tell us you're done

Fill in our 2-minute form at [igetresults.com.au/start](https://igetresults.com.au/start), or text JP on **0427 266 268**. That's it: we log in, switch your address over to your new website and host it for you.

**Important:** the web address is yours and you renew it each year with VentraIP. If it's not renewed, your website goes offline until it is. Auto-renew avoids this.

## What happens next

### Within 1 business day

We connect your web address to your new website and test it on phones and computers.

### Usually a few hours later

Your new site starts showing at your address. It can take up to 24 hours to reach everyone.

### We email you

when it's live, with a quick check-list. From then on, just ask whenever you need an update.

## Common questions

### Do I pay iGetResults for the address?

No. You pay VentraIP directly and it's registered to you. Connecting and hosting it is part of your plan with us.

### Can I get email at my new address?

Yes, e.g. [info@yourbusiness.com.au](mailto:info@yourbusiness.com.au). Ask us and we'll explain the easy options.

### Why VentraIP?

Australian-owned, good phone support, fair prices and no hard sell. Any Australian provider works if you prefer another.

### What if I get stuck?

Call JP. We can do any step together over the phone in a few minutes.